



PINE HILLS TRANSIT CENTER



Public Involvement Plan for Pine Hills Transit Center Design

Prepared for: LYNX

Prepared by: WSP

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1.0 Purpose of the PIP

The purpose of the LYNX Pine Hills Transit Center Public Involvement Plan (PIP) is to establish a clear framework for providing information to and obtaining input from stakeholders, which include concerned citizens, agencies, organized groups (including residents and businesses), and governmental entities. The overall goal of this plan is to help ensure that the Pine Hills Transit Center Design reflects the needs and values of the Pine Hills community for which it is designed and intended to serve.

Building community trust, understanding, and consensus is critical to shaping the viability of the final programming and design recommendation. Key to earning community consensus is early, continuous and inclusive communication with and intentional involvement of stakeholders and other affected parties. This provides maximum opportunities to be engaged in the process and empowers constituents and broader community members to be a part of the decision-making process from beginning to end.

To this end, the PIP will include a schedule of events and community outreach activities that will be employed during the course of this project and will ensure:

- a transparent process for accomplishing the project scope,
- public accessibility to readily available and easy-to-understand project information,
- opportunities for collaborative, two-way communication, feedback and exchange of information, and
- open access to the decision-making process.

It is important to note that the PIP is intended to be a living document that evolves, as needed or as the project progresses, to respond to unanticipated needs, challenges, or changes in the local, social, and/or political environments within the project study area.

Successful public involvement is not only about building trust and understanding but also about reaching a broad consensus on decisions and strategies related to significant public infrastructure investments. Thus, the public involvement process requires a foundation of technical competence, framed by honesty and integrity, active listening, and engagement. These fundamental principles will be employed for the duration of the Pine Hills Transit Center Project.

2.0 Project Transparency and Management

To ensure transparency in the process and implementation of a robust and all-inclusive public involvement process, the project will be managed and guided by a diverse team of key stakeholders, including representatives from regional agencies, local governments, and community organizations that may be affected by the project.

- **Project Management Team:** The Project Management Team (PMT) is composed of the LYNX Project Manager and the Project Manager/Deputy Project Manager of the WSP Consultant Team. The PMT will be responsible for the overall management of the project and will converse at least bi-weekly throughout the project, through meetings and/or teleconferences.
- **Consultant Team:** The Consultant Team is led by WSP, as the prime consultant, and is supported by key team members from Sowinski Sullivan Architects (SS), WBQ Design & Engineering, Inc. (WBQ), S&ME, Geotechnical & Environmental Consultants (GEC), Landis Evans + Partners, Tezlyn Figaro Communications Group, and Future Orlando. The Consultant Team will conduct day-to-day project activities and will manage the project schedule and budget. LYNX will provide technical data and internal reviews.



- Project Steering Committee:** The Project Steering Committee is composed of LYNX and representatives from regional agencies, local governments, community organizations, and residential groups located within the project study area. The Project Steering Committee will review and provide input into the project's key deliverables, including the Public Involvement Plan, Project Management Plan, Existing Conditions Analysis, Facility Programming, Draft Conceptual Design, and Final Conceptual Design. Before the Design Workshop, the Project Steering Committee will review and provide guidance on the materials to be presented. The Project Steering Committee will meet four times during the project. The list of Project Steering Committee members is included in Appendix A.

The primary contacts for the project are provided below.

LYNX Project Manager

Jeff Reine
LYNX
455 N. Garland Ave.
Orlando, FL 32801
407-254-6046
jreine@golynx.com

Consultant Project Manager

Alan Danaher, P.E., PTOE, AICP, PTP
WSP
301 E. Pine St., Suite 1020
Orlando, FL 32801
407-587-7835
alan.danaher@wsp.com

3.0 Project Goals

The specific project goals for the Pine Hills Transit Center Design reflect LYNX's Pine Hills Transfer Center requirements, the American Planning Association's "*Pine Hills: Many Cultures, One Bright Future*" town center report, and feedback from community members, organizations, and stakeholders expressed during community meetings over the past year as the project site was acquired and this project team was assembled. The project goals for the Pine Hills Transit Center Design are to:

- Improve transit access, intermodal connectivity, and community connections with a context-driven transportation hub;
- Enhance the livability, economic competitiveness, and community identity of Pine Hills with the design of a new transportation anchor [that can help catalyze a future "Town Center"];
- Use creative placemaking to engage the arts, culture, and creativity of Pine Hills to reflect and celebrate local culture, heritage, and values in this transportation planning and design process.
- Develop a new facility that serves as a prototype and model for the future of LYNX SuperStops, enhancing customer experience and communications and serving as part of a seamless network of transportation services for the region

4.0 Identification of Agencies and Affected Constituents

Public involvement for this project includes conducting a comprehensive community inventory to develop a stakeholder database. This effort will rely on coordination with agencies and organizations that can help reach a broad spectrum of individuals and interests. This outreach will include conversations with county appointed and elected officials, administrators, community development and planning departments, and public works and other departments, as well as discussions with community organizations and local leaders. The following federal, state, regional, or local agencies, which have a concern in this project due to jurisdictional review or expressed interest, have been identified and will be contacted. As other



concerned public agencies are identified throughout the project, they also will be listed and contacted. A detailed list of the contact information for the agencies and affected public is provided in Appendix A.

State Agencies

Florida Department of Transportation
St. Johns River Water Management District

State of Florida

Rick Scott, Governor

Congressional Delegation

Bill Nelson, U.S. Senator
Marco Rubio, U.S. Senator
Val Demings, Representative, District 10

Florida Delegation

Randolph Bracy, Senate District 11
Kamia Brown, House District 45

County Elected Officials

Orange County Mayor
Orange County District 2
Orange County District 6
Orange County Sheriff's Department
Orange County Public Schools

Transportation Agencies/Organizations

LYNX
Orange County
MetroPlan Orlando

Planning Agencies/Organizations

City of Orlando
Central Florida MPO Alliance
East Central Florida Regional Planning Council
Duke Energy

Business Stakeholders:

Key business stakeholders are identified in the project as economic development and transportation are interrelated issues. Business stakeholders will include large commercial property owners and large employers within the Pine Hills area. Businesses within a ¼ mile of site, generally considered a reasonable walking distance from a transit hub are included in this list.

Commerce/Economic Agencies

Orlando Regional Chamber of Commerce
Orlando Economic Partnership
African American Chamber of Commerce of Central Florida
Caribbean Chamber of Commerce of Florida
Asian American Chamber of Commerce of Central Florida
Pine Hills Chamber of Commerce

Community Group Stakeholders

Maynard Evans High School
Pine Hills Neighborhood Improvement District
Pine Hills Community Council
Pine Hills Safe Neighborhood Partnership
Pine Hills Seniors
Pine Hills Press
Forrest Park Homeowner's Association
Central Florida Urban League
Pine Hills Boys & Girls Club
The Wire - 98.5 FM

Public Interest Groups/Organizations

Transportation for America
Project for Public Spaces
ArtPlace America
Best Foot Forward

Business Stakeholders



5.0 Public Outreach Goals

Public outreach for the Pine Hills Transit Center Design will focus on three key goals: Engagement, Education and Empowerment.

5.1 Engagement

Building on long-standing relationships with the Pine Hills community, the project team will closely and regularly work with key partners in the Pine Hills Neighborhood Improvement District (NID), Pine Hills Community Council (PHCC), and Maynard Evans High School throughout the project. In addition, the project team will identify additional local organizations and community/neighborhood leaders for further engagement with additional residents and business owners.

In addition to a project website and digital newsletter, social media platforms such as Facebook, Twitter, and NextDoor and Orange County's Newsroom site are some of the most effective channels of reaching the Pine Hills community, and will be used throughout the project to inform and solicit participation from the community. Radio interviews and podcasts will also be used to reach additional segments of the Pine Hills community. Each of these methods will be used to encourage regular communication to and from the community.

5.2 Education

In all public outreach during the project, the project team aims to speak a common language with the Pine Hills community. As part of the Design Workshop, examples of previous and on-going transfer center planning and design efforts will be presented to inform the community of design ideas, and facilitate input from community members related to the identification of desired Transfer Center site elements and connections with adjacent areas.

5.3 Empowerment

Equally important to the project in design is empowering the Pine Hills community with pride and ownership of the Transit Center. To ensure facility programming and final design concepts incorporate input from the Pine Hills community, the project team plans to use four strategies concurrently through the project.

Project Steering Committee

A committee of representatives from key stakeholder groups – representing both agency and community groups – has been assembled to provide input and advise the project design team throughout the entirety of the process. Project Steering Committee members will include but are not limited to: LYNX, Orange County Public Works and Utilities, Orange County Sheriff's Office, Pine Hills Neighborhood Improvement District, Pine Hills Community Council, Pine Hills Safe Neighborhood Partnership, United Foundation of Central Florida and other key community organizations. To empower and gather ideas from the next generation of the Pine Hills community, we also recommend at least one student representative from Maynard Evans High School be on the Project Steering Committee.

Community Design Workshop

To fully engage in innovative problem-solving and opportunity-building, two Community Design Workshops are planned to facilitate community input through the project. The first Community Design Workshop will be held during the conceptual design process to brainstorm ideas and identify solutions with the community. This workshop will develop initial conceptual designs to be refined by the design team and vetted by the Project Steering Team. A second Community Design Workshop is planned during



preliminary design of the refined concept, to make final decisions on programming and design that incorporate the desires of the community into what will become the Pine Hills Transit Center.

Creative Placemaking

Creative placemaking strategies will be implemented in this project to further foster a community sense of ownership of the Transit Center, as well as seek to advance a shared community vision, encourage inter-disciplinary participation, and embed arts and culture into this transportation asset. Chief among the creative placemaking approaches we envision is a community design competition during preliminary design. The design competition could take many forms, including: design of a piece of public art at the site, design of a certain element of the building or shelter, or a mural on the wall of the building façade. The competition focus will be determined by funding partners and facility program opportunities. The winning entry would be evaluated and incorporated into the final design plans and the winner would be honored at a community gathering and/or recognized at the Transit Center groundbreaking ceremony.

Tactical Urbanism and Pop-Up Meetings

To further engage the Pine Hills community, the project public outreach team will use low-cost techniques to generate interest in the project by engaging members of the community in impromptu, “pop-up” meetings and/or community events at or in the vicinity of the project site.

6.0 Public Outreach Tools and Techniques

Effective public involvement relies upon the use of a broad spectrum of techniques to gather input from a community. This section describes the tools and techniques that the project team may utilize to inform the public of project progress and notify them of upcoming public involvement meetings, activities, and events. It is possible that other tools and techniques not described below could be considered and implemented as the project develops.

6.1 Branding

With input from the community, the project team will develop a brand/project logo to use on all printed and electronic materials to build public recognition and which can be used to build support for the project. Because of the catalytic potential of this project in the revitalization of Pine Hills and the future development of a town center, the project team will seek to develop branding that serves to celebrate the community identity and pride of Pine Hills.

6.2 Media Relations

The project team will develop a list of contacts for newspaper, television, and radio media outlets that serve the Pine Hills community within the project study area (see Appendix H). As project milestones are accomplished and public outreach events are scheduled, the project team will distribute press releases to this list. The following media outlets have been identified, and it should be noted that all correspondences with members of the media shall be coordinated with the LYNX Public Information Officer or his designee.

Newspapers

Orlando Sentinel and *El Sentinel* - 633 North Orange Avenue, Orlando, FL 32801; 407-772-8932, citydesk@orlandosentinel.com

Pine Hills Press – PO Box 681248, Orlando, FL 32868; 407-291-3589

Radio

WHPB 98.5 The Wire – 6003 Silver Star Road, Suite 1, Orlando, FL 32808; 407-601-7565



Television

FOX35 WOFL, MyNews 13, WFTV.com Channel 9 News (ABC), WESH.com Channel 2 News, WKMG Local 6, NBCNews.com

The social and economic importance of the Pine Hills Transit Center makes it a prime candidate for successfully garnering earned or “free” media. The media plan will include working with local government public access television channels, radio stations and other media outlets for strategic media placement of high-impact video, public service announcements (PSAs), and key messages about the study. This will include coordination with Orange County TV, PBS and local radio stations. In addition to working with the media, LYNX may use other electronic outlets to keep stakeholders and the general public informed about the study. A brief description of these techniques is listed below.

Website

The project team will develop a page about the project on the LYNX Public Involvement Office (PIO) website. The page will contain all materials about the project, including a project schedule with updates, notices, maps/graphics and project status summaries. LYNX will also coordinate with Project Steering Committee members to establish web links between the PIO project website and the Project Steering Committee members’ websites to help distribute information about the project.

6.3 Informational Materials

During the course of the project, informational materials may be produced to provide accurate and concise information and updates of the project.

These informational materials may be distributed at events and through e-mail blasts (including emailing lists from the Project Steering Committee and other key agencies/organizations/institutions), posted on the project website and websites of the Project Steering Committee members, used as handouts during public meetings and agency coordination meetings, and/or published in existing newsletters in circulation. Some informational materials may be enlarged to become display boards to be placed at community focal points (e.g. public libraries, city halls, utility departments, and community centers, etc.) to provide greater access to the project information and to give notice to the public of upcoming meetings.

All informational materials will adhere to TITLE VI, TITLE VIII, and ADA Compliance requirements to ensure that under-represented and/or under-served populations, such as older adults, persons with disabilities, women and other minority groups, the disenfranchised, etc., are aware of the project and public meetings and can understand the information materials. Compact discs (CDs) containing copies of all workshop materials will be made available to participants with disabilities within seven (7) business days of the request.

For those individuals with limited English proficiency, the project team will provide meaningful access to the most pertinent materials (e.g. project fact sheet, project study area map, questionnaires/comment cards, newsletter, and other informational materials as determined to be necessary by the LYNX Public Information Officer) in accordance with the LYNX Limited English Proficiency (LEP) Guidance, specifically verbal translation and written translation.

Flyers/Newsletters

In order to distribute project information, flyers and informational, easy-to-understand newsletters (developed in plain language) may be developed at key points during the project relating to project status and providing information on public involvement activities and events. The flyers/newsletters may be distributed via mail and/or e-mail to elected officials, appointed officials, businesses, neighborhood/civic groups, and interested persons included on the mailing list. It is anticipated that five (5) newsletters will be distributed for this project (see Public Involvement Schedule for when newsletters will be published).



News/Press Releases

News/press releases notifying the public of meetings and other project activities will be issued in accordance with federal and state requirements as well as local public notification requirements. News/press releases will be sent to diverse media outlets to encourage broad participation in the project.

Public Notices/Legal Display Ads

Public notices or legal display ads informing the public about public meetings will be published twice in the area newspaper with the largest circulation prior to each public meeting in accordance with State requirements. The following newspapers have been identified as serving the Pine Hills community:

- *Orlando Sentinel (Orange Editions)*
- *El Sentinel (Orange Editions)*
- *Pine Hills Press*

Questionnaires/Comment Cards

At key points in the project, questionnaires/comment cards may be employed to gather feedback from stakeholders and citizens. Depending on the need and kind of information requested, questionnaires and cards could be distributed in hard copy (with collection boxes) and/or electronically through mass e-mail blasts to the master distribution list by the use of Survey Monkey or other similar applications. Questionnaires/comments cards may be distributed via:

- Project website,
- Community design workshop,
- Small group meetings,
- Social media,
- Community “pop-up” events, and
- Others to be determined as the project progresses.

6.4 Neighborhood Meetings

The project team will meet with the four key neighborhood organizations at their regularly scheduled meetings to update their members on the progress of the project from initial concept design through construction. Two meetings with each organization are planned during the Phase One 15% Design. Summaries of input received at these meetings will be prepared:

- Pine Hills Community Council
- Pine Hills Neighborhood Improvement District
- Pine Hills Safe Neighborhood Association
- Forrest Park Homeowners Association

6.5 Special Outreach

In addition to scheduled public meetings, the project team anticipates participating in additional meetings with other specific interest groups or individuals. The project team plans for at least four (4) such meetings during Phase One 15% Design. The purpose of these meetings will be to review data available, design criteria, and specific design issues.

Moreover, as an option to expand the public outreach program, the project team may elect to utilize some of the additional meeting hours for outreach at community events or other grassroots public outreach activities. These could include hosting booths, tables, or visual displays at community events to share project information and/or obtain public input on the project.



7.0 Public Involvement Meetings and Events

To ensure the transparency of this project, the following scheduled public meetings and events shall occur, and each shall be open to the general public and shall include an agenda and attendance roster or sign-in sheet to document attendance.

7.1 Project Steering Committee Meetings

LYNX will meet with the Project Steering Committee on a regularly scheduled basis. The dates/times/locations for each Project Steering Committee meeting will be posted on the project website. Project Steering Committee meetings are open to the general public. The purpose is to not only share information on project progress but to also obtain input, guidance, and feedback from the Project Steering Committee – to essentially “test” the assumptions and findings as the project develops. Feedback from the Project Steering Committee will assist in the development of materials for each public meeting.

Four Project Steering Committee meetings are scheduled during Phase One 15% Design, with the following topics to be covered at each meeting.

- Meeting #1 – Project Scope, Schedule, and Existing Conditions
- Meeting #2 – Preliminary Facility Programming and Concept Layouts
- Meeting #3 – Results of Community Design Workshop
- Meeting #4 – Final Concept Plan Review

Added meetings with the Project Steering Committee (or with certain agencies represented on the Committee) will be held during Preliminary Design as needed to provide further input as the transit center design is further detailed.

7.2 Community Design Workshops

Stakeholder Database

At the very beginning of the process, the project team will identify a list of stakeholders and develop a stakeholder database, which will be continuously updated as the project progresses and as individuals or groups express their interest to be included in the database. The initial stakeholder database will include local jurisdictions, regional agencies, residents, business and community leaders, special interest groups, business/property owners within the project study area, and other parties that may be affected by this project. Special effort will be undertaken to include stakeholders that represent under-represented and/or under-served groups, such as individuals with limited English proficiency, individuals with disabilities, women and other minority groups, and low-income communities.

The project team will identify meeting locations or venues that are convenient and accessible (including accessible by transit) to stakeholders and the broader public. All locations used will comply with requirements of the Americans with Disabilities Act (ADA). Additionally, efforts will be made to plan public meetings during times when transit service is operating and on days/times which minimize conflicts with religious activities, major community events, and local government agency meetings. The following statement will be included on all correspondences and posted at each public meeting.

“Public participation is solicited without regard to race, color, national origin, age, sex, disability or family status. Persons who require special accommodations under the Americans with Disabilities Act or persons that require translation services (free of charge) should contact Jeff Reine at 407-254-6046 or jreine@golynx.com or Alan Danaher at 407-587-7835 or alan.danaher@wsp.com no later than seven (7) business days prior to the public meeting or open



house. If you are hearing or speech impaired, please contact LYNX using the Florida Relay Service, 1(800)955-8771 (TDD) or 1(800)955-8770 (Voice)."

Workshop #1 - Phase One 15% Design

In addition to an internal user group work session with LYNX staff to provide initial input to facility programming, there will be a Community Design Workshop as part of Phase One 15% Design to gain input from the Pine Hills community. The workshop will present base-level concepts as a starting point for a deeper dive into a collaborative dialogue between the community and the project team. The project team shall conduct the workshop with neighborhood representatives and the community, who shall jointly determine the direction of the project. Plans that the group considers to be important to the project goals shall be further refined. During the workshop, the team shall consider all the immediate, short-term and long-term issues and desired improvements including future expansion identified as goals for the transit operations and maintenance facility. It is important that all considerations be evaluated and programmed in the planning stages to account for the necessary infrastructure improvements in the designs. The following objectives have been determined for the Phase One 15% Design Workshop:

- Introduce the Pine Hills Transit Center and educate stakeholders and citizens about project goals
- Educate stakeholders and citizens about transit modes,
- Gauge agency, stakeholder and citizen attitudes toward transit,
- Determine issues and concerns,
- Identify facility needs and priorities,
- Solicit and encourage ideas to consider for the design and planning of the Transit Center
- Introduce agencies, stakeholders and citizens to the various ways they can access information about the project or provide their feedback to the project team, including e-mail distribution lists, project website, and other mechanisms.

Following the Community Design Workshop, the project team will send out meeting notes to those individuals on the project mailing list (absorbing all mailing costs), and send and post notices to the local radio stations, and Twitter and Facebook. The project team will work with the neighborhood associations to find a suitable meeting site, and will provide all wayfinding and project graphics, handouts and presentations used in the Community Design Workshop. The project team will summarize the public input received at each meeting, to be subsequently shared with the Project Steering Committee.

Workshop #2 - Preliminary Design

During Phase Two 30% Preliminary Design, a second Community Design Workshop will be held to review refinements to the transit center plan, with all amenities and layout of specific facilities identified at that point, and preliminary plans taking shape. The meeting would have similar notices as described earlier to the public as for the Phase One 15% Design Workshop.

7.3 Comments and Coordination Report

A Comments and Coordination Report summarizing all of the public involvement meetings and events described in this section shall be prepared, including meeting minutes. The draft report will be submitted to LYNX for review and comment. Once the report has been reviewed by LYNX, it will be submitted to the Project Steering Committee for review and comment, and comments will be reviewed for incorporation into the Transit Center Report. Documentation of all meetings shall be appended in the final Project Summary Report.



8.0 Public Involvement Schedule

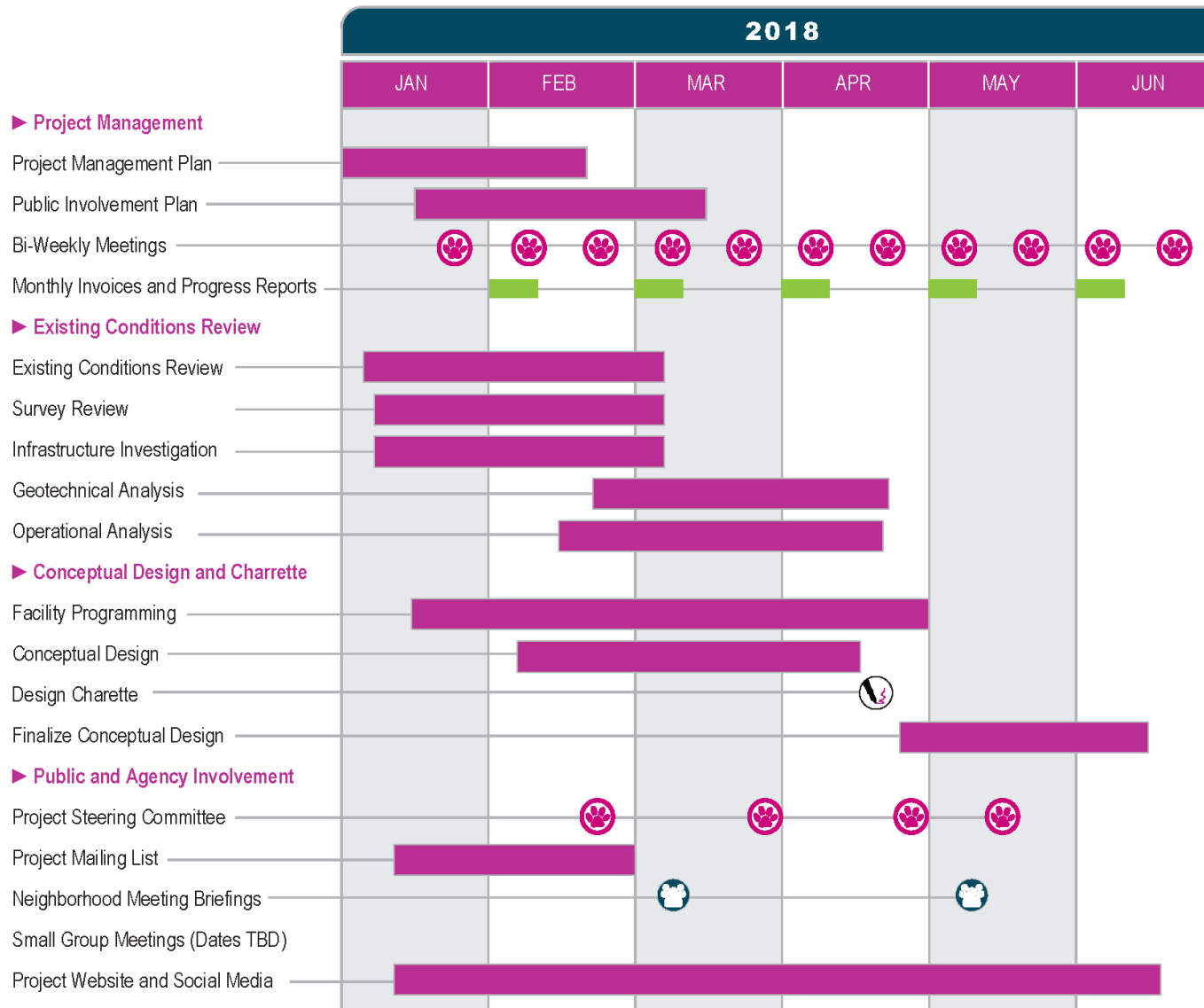
The Pine Hills Transit Center Design received its Notice to Proceed (NTP) on January 12, 2018, with Phase One 15% Design occurring over a period of six (6) months from the NTP date. The anticipated project schedule for Phase One 15% Design is shown in Table 8.1.

Table 8.1 – Phase One 15% Design Project Schedule

Activity	Estimated Timeframe
Project Kick-Off	January 2018
User Group Work Session	February 2018
Project Steering Committee Meeting #1	February 2018
Existing Conditions Analysis	March 2018
Project Steering Committee Meeting #2	March 2018
Facility Program	April 2018
Project Steering Committee Meeting #3	April 2018
Community Design Workshop	April 2018
Conceptual Design	May 2018
Project Steering Committee Meeting #4	May 2018
15% Design Completion	June 2018



Table 8.2 – Phase One 15% Design Project Schedule





9.0 Public Response Follow-Up

The following procedures will occur after each public meeting.

Responses: Responses to all letters and emails received as a result of the public meetings as well as questions and comments not answered at the public meetings will be made in writing.

Analysis & Summary of Public Comments: A Progress Report will be developed to summarize each public meeting, including results and recommendations. Each report will also contain the overall input provided through the other public involvement techniques utilized in the study.

Comments & Coordination Report: A Comments and Coordination Report summarizing all of the public and agency involvement activities during the study will be prepared at the conclusion of the study in a bound booklet with a cover. This will include documentation of all meetings, meeting materials, and all correspondences/comments/responses with the public.

10.0 Evaluation of the Public Involvement Plan

Impact measures have been established to evaluate the effectiveness of the public involvement process. For the purposes of this PIP, impact measures will be defined as follows:

- Total number of persons engaged – This will be measured by using a sign-in/attendance log to monitor attendance for any discussion group meetings, such as elected official, agency, PSC, stakeholders, and public meetings.
- Total number of public involvement events – The total number of public involvement events will be documented within the public involvement section of the Comments and Coordination Report.
- Total number of persons surveyed – The total number of persons surveyed will be documented in the public involvement section of the Comments and Coordination Report.
- Total visits to website and online questionnaires – Total number of unique hits and completed online questionnaires on the study website will be documented and included in the Comments and Coordination Report.
- Total online reach – This includes total number of social media impressions and engagement, as well as email list size and open rate.



Appendix A: Stakeholder Contact List

Table A.1 – Stakeholder Contact List¹

State Agencies			
Florida Department of Transportation, District 5	Chad Lingenfelter , Bicycle/Pedestrian Safety Program Specialist	719 S. Woodland Blvd., DeLand, FL 32720	chad.lingenfelter@dot.state.fl.us
St. Johns River Water Management District	Steve Fitzgibbons , Intergovernmental Planner	601 S. Lake Destiny Rd., Ste 200, Maitland, FL 32751	sfitzgibbons@sjrwmd.com
Elected Officials			
State of Florida	Rick Scott , Governor	400 S. Monroe St., Tallahassee, FL 32399	rick.scott@eog.myflorida.com
U.S. Senate	Bill Nelson , Senator	225 E. Robinson St., Ste 410, Orlando, FL 32801	jenny_solomon@billnelson.senate.gov
	Marco Rubio , Senator	201 S. Orange Ave., Ste 350, Orlando, FL 32801	thomas_self@rubio.senate.gov
U.S. House	Val Demings , Representative	2295 S. Hiawasse Rd., Ste 301, Orlando, FL 32835	val.demings@house.gov
Florida State Senate	Randolph Bracy , District 11 Senator	PO Box 521, Ocoee, FL 34761	bracy.randolph.web@flsenate.gov
Florida State House	Kamia Brown , District 45 Representative	150 N. Lakeshore Dr., Ocoee, FL, 34761	kamia.brown@myfloridahouse.gov
Orange County	Teresa Jacobs , Mayor	201 S. Rosalind Ave., 5 th Floor, Orlando, FL 32801	mayor@ocfl.net
	Bryan Nelson , District 2 Commissioner		rose-nancy.joseph@ocfl.net
	Victoria Siplin , District 6 Commissioner		nicole.kennedy@ocfl.net
Orange County Sheriff's Department	Jerry Demings , County Sherriff	2500 W. Colonial Dr., Orlando, FL 32804	jerry.demings@ocfl.net
Orange County Public Schools	Nancy Robbinson , District 6 Board Member	PO Box 271, Orlando, FL 32802	nancy.robbinson@ocps.net
Transportation Agencies/Organizations			
LYNX	Jeff Reine , Engineering & Construction Senior Project Manager	455 N. Garland Ave. Orlando, FL 32801	jreine@golynx.com
	Tomika Monterville , Director of Planning & Development		tmonterville@golynx.com
	Doug Robinson , Manager of Strategic Planning		drobinson@golynx.com
	Tiffany Homler , Chief Administrative Officer		thomler@golynx.com
	Jennifer Hall , Planning		jhall@golynx.com
	Doug Jamison , Senior ITS Developer		djamison@golynx.com
	Eric Hale , Deputy Director of Facilities		ehale@golynx.com
	Rey Quinones , Manager of Transportation		rquinones@golynx.com
Jeff Pearsall , Manager of Transportation	jpearsall@golynx.com		
Orange County	Brian Sanders , Transportation Planning	4200 S. John Young Pkwy. Orlando, FL 32838	brian.sanders@ocfl.net
	Pedro Medina , Public Works Development Review		pedro.medina@ocfl.net
	Jeff Sloman , Public Works Roadway Design		jeffrey.sloman@ocfl.net
	Laura Tatro , Utilities Development Engineering		laura.tatro@ocfl.net
	Hazem El-Assar , Public Works Traffic Engineering		hazem.el-assar@ocfl.net
Cedric Moffett , Parks and Recreation	cedric.moffett@ocfl.net		
MetroPlan Orlando	Gary Huttman , Deputy Executive Director	250 S. Orange Ave., Ste 200, Orlando, FL 32801	ghuttman@metroplanorlando.com
Planning Agencies/Organizations			
City of Orlando	Claudia Korobkoff , Planning Manager	400 S. Orange Ave., Orlando, FL 32801	claudia.korobkoff@cityoforlando.net
Central Florida MPO Alliance	Kathy Meehan , Chairman	900 E. Strawbridge Ave., Melbourne, FL 32901	kathy.meehan@mlbfl.org
East Central Florida Regional Planning Council	Hugh W. Harling, Jr. , Chairman	455 N. Garland Ave., Ste 414, Orlando, FL 32801	hharling@ecfrpc.org
Duke Energy	Amy Finney , Transportation Asset Protection Specialist	4359 SE Maricamp Road, Ocala, FL 34480	amy.finney@duke-energy.com
Commerce/Economic Agencies			
Orlando Regional Chamber of Commerce	Tim Giuliani , President & CEO	301 E. Pine St., Ste 900, Orlando, FL 32801	timothy.giuliani@orlando.org
Orlando Economic Partnership	Jim Hartmann , Alliance for Regional Transportation	301 E. Pine St., Ste 900, Orlando, FL 32801	jim.hartmann@orlando.org
African American Chamber of Commerce of Central Florida	Ed Parker , Interim President	3201 E. Colonial Drive, Ste A-20, Orlando, FL 32803	info@blackcommerce.org
Caribbean Chamber of Commerce of Florida	Sandra Fatmi , President		caccforlando@gmail.com
Asian American Chamber of Commerce of Central Florida	Jose Fabricante Jr. , President	3201 E. Colonial Drive, Suite A-20, Orlando, FL 32803	info@asianamericanchambercfl.org
Pine Hills Chamber of Commerce	Jacquoi Chandler , President		

¹ Individuals highlighted in blue serve on the **Project Steering Committee**.



Table A.1, continued – Stakeholder Contact List²

Community Group Stakeholders			
Maynard Evans High School	Curtesa Vanderpool , Vice President	4949 Silver Star Rd., Orlando, FL 32808	curtesa.vanderpool@ocps.net
Pine Hills Neighborhood Improvement District	Michelle Owens , President	901 Ferrand Drive., Orlando, FL 32808	michelle.owens@ocfl.net
	Kea Cherfrere		kea.cherfrere@ocfl.net
Pine Hills Community Council	Sandra Fatmi , President	PO Box 585733, Orlando, FL 32858	sandra.fatmi@yahoo.com
Pine Hills Safe Neighborhood Partnership	Gwendolyn Parrish , President	PO Box 681862, Orlando, FL 32868	miraclange199@aol.com
Pine Hills Seniors	Compton Belle , President	6408 Jennings Road, Bldg. B, Orlando, FL 32818	compbelle@hotmail.com
Pine Hills Press	Bertina Busch , Co-Owner	PO Box 681248, Orlando, FL 32868	bertina@buschandcompany.com
Forrest Park Homeowner’s Association		5503 Westbury Dr., Orlando, FL 32808	only1huggie7@gmail.com
Central Florida Urban League	Glenton Gilzean, Jr. , President & CEO	2804 Belco Drive., Orlando, FL 32808	
Pine Hills Boys & Girls Club	Niketra Johnson , Orange County Project Director	5211 Hernandez Drive., Orlando, FL 32808	njohnson@bgccf.org
The Wire – 98.5 FM	David Porter , News Director	6003 Silver Star Rd., Orlando, FL 32818	thewirenews@gmail.com
Public Interest Groups/Organizations			
Transportation for America	Ben Stone , Director of Arts and Culture	1152 15 th St. NW, Ste 450, Washington, DC 20005	bstone@smartgrowthamerica.org
Project for Public Spaces	Fred Kent , Founder & President	419 Lafayette St., 7th Floor, New York, NY 10003	fredkent@pps.org
ArtPlace America	Leila Tamari , Senior Program Officer	195 Montague St., 14 th Floor, Brooklyn, NY 11201	leila@artplaceamerica.org
Best Foot Forward	Barbara Giles , President		barbara@bikewalkcf.org
Business Stakeholders			
2817 Properties Corp		2817 Belco Drive, Orlando, FL 32808	
5413 Silver Star LLC		5413 Silver Star Rd., Orlando, FL 32808	
Central Florida Community Properties		2804 Belco Drive, Orlando, FL 32808	
Chand Holdings LLC		2623 N Pine Hills Rd., Orlando, FL 32808	
Church of God Of Prophecy Of Orlando Inc		2906 N Pine Hills Rd., Orlando, FL 32808	
Ferguson Christopher		2711 N Pine Hills Rd., Unit 1, Orlando, FL 32808	
Florida Quality Homes and Investments Inc		1439 N Pine Hills Rd., Orlando, FL 32808	
G2 Silver Star LLC		5419 Silver Star Rd., Orlando, FL 32808	
Gibson James		1435 N Pine Hills Rd., Orlando, FL 32808	
Gopie Harsodai		1451 N Pine Hills Rd., Orlando, FL 32808	
Irby & Stutchman Inc		1452 N Pine Hills Rd., Orlando, FL 32808	
James I LLC		1448 N Pine Hills Rd., Orlando, FL 32808	
JGW Group LLC		5109 Silver Star Rd., Orlando, FL 32808	
JGW Group LLC		5115 Silver Star Rd., Orlando, FL 32808	
John B Wilson Revocable Trust		2711 N Pine Hills Rd., Unit 2, Orlando, FL 32808	
Karran Ronald		1445 N Pine Hills Rd., Orlando, FL 32808	
Karran Ronald		1443 N Pine Hills Rd., Orlando, FL 32808	
Khanna Ashok K		2918 N Pine Hills Rd., Orlando, FL 32808	
Lb-Ubs 2007-C6-Silver Hills Station Inc		2702 N Pine Hills Rd., Orlando, FL 32808	
Lopez Ariel		2711 N Pine Hills Rd., Unit 3, Orlando, FL 32808	
Marilyn A Haberkamp Family Trust		5212 Silver Star Rd., Orlando, FL 32808	
Marshall Family L P Ltd		5005 Silver Star Rd., Orlando, FL 32808	
Marshall Family L P Ltd		5055 Silver Star Rd., Orlando, FL 32808	
Marshall Family L P Ltd		5103 Silver Star Rd., Orlando, FL 32808	
Marshall Family L P Ltd		2607 N Pine Hills Rd., Orlando, FL 32808	
Mecca Holding LLC		1442 N Pine Hills Rd., Orlando, FL 32808	
Mecca Investments Inc		1441 N Pine Hills Rd., Orlando, FL 32808	
Mecca Investments Inc		1440 N Pine Hills Rd., Orlando, FL 32808	
Mecca Investments Inc		1438 N Pine Hills Rd., Orlando, FL 32808	

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Table A.1, continued – Stakeholder Contact List³

Meyer Medical And Chiropractic LLC		910 N Pine Hills Rd., Orlando, FL 32808	
Morse Realty Inc Trust		5141 Silver Star Rd., Orlando, FL 32808	
New Global Holdings Inc		2908 N Pine Hills Rd., Orlando, FL 32808	
Nguyen Minh		1447 N Pine Hills Rd., Orlando, FL 32808	
Noukeo Chanthavy		5210 Silver Star Rd., Orlando, FL 32808	
Oil King Inc		2715 Belco Drive, Orlando, FL 32808	
Orange County Bcc		2843 N Pine Hills Rd, Orlando, FL 32808	
Phai Inc		5140 Silver Star Rd, Orlando, FL 32808	
Pine Hills Collision Center Inc		2765 Belco Drive, Orlando, FL 32808	
Pine Hills Retail/Office Condominium Assn Inc		2711 N Pine Hills Rd, Orlando, FL 32808	
Racanelli Anthony R		5410 Silver Star Rd, Orlando, FL 32808	
Rn Petro LLC		2800 N Pine Hills Rd, Orlando, FL 32808	
Sai Mini Mart Inc		2700 N Pine Hills Rd, Orlando, FL 32808	
Sheaffer Steven C		5100 Silver Star Rd, Orlando, FL 32808	
Shung Melissa		2631 N Pine Hills Rd, Orlando, FL 32808	
Siji LLC		5206 Silver Star Rd, Orlando, FL 32808	
Silver Star Retail LLC		6135 Silver Star Rd, Orlando, FL 32808	
Silver Star Shopping Center LLC		5300 Silver Star Rd, Orlando, FL 32808	
Silver Star Shopping Center LLC		5218 Silver Star Rd, Orlando, FL 32808	
Silverstar 111308 Trust		5404 Silver Star Rd, Orlando, FL 32808	
Southern Bell Telephone And Telegraph		5120 Silver Star Rd, Orlando, FL 32808	
Sun Palm Properties LLC		1444 N Pine Hills Rd, Orlando, FL 32808	
Sungold Holdings Inc		2619 N Pine Hills Rd, Orlando, FL 32808	
Sylveus Herald		2701 N Pine Hills Rd, Orlando, FL 32808	
Veal Thomas Trust		1449 N Pine Hills Rd, Orlando, FL 32808	
Wilson John B Trust		2711 N Pine Hills Rd Unit 4, Orlando, FL 32808	
Wood Ruby V		1437 N Pine Hills Rd, Orlando, FL 32808	
2817 Properties Corp		2817 Belco Drive, Orlando, FL 32808	
5413 Silver Star LLC		5413 Silver Star Rd, Orlando, FL 32808	
Central Florida Community Properties		2804 Belco Drive, Orlando, FL 32808	
Chand Holdings LLC		2623 N Pine Hills Rd, Orlando, FL 32808	
Church Of God Of Prophecy Of Orlando Inc		2906 N Pine Hills Rd, Orlando, FL 32808	
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Table A.1, continued – Stakeholder Contact List⁴

Marilyn A Haberkamp Family Trust		5212 Silver Star Rd., Orlando, FL 32808	
Marshall Family L P Ltd		5005 W Silver Star Rd., Orlando, FL 32808	
Marshall Family L P Ltd		5055 Silver Star Rd., Orlando, FL 32808	
Marshall Family L P Ltd		5103 Silver Star Rd., Orlando, FL 32808	
Marshall Family L P Ltd		2607 N Pine Hills Rd., Orlando, FL 32808	
Mecca Holding LLC		1442 N Pine Hills Rd., Orlando, FL 32808	
Mecca Investments Inc		1441 N Pine Hills Rd., Orlando, FL 32808	
Mecca Investments Inc		1440 N Pine Hills Rd., Orlando, FL 32808	
Mecca Investments Inc		1438 N Pine Hills Rd., Orlando, FL 32808	
Meyer Medical And Chiropractic LLC		910 N Pine Hills Rd., Orlando, FL 32808	
Morse Realty Inc Trust		5141 Silver Star Rd., Orlando, FL 32808	
New Global Holdings Inc		2908 N Pine Hills Rd., Orlando, FL 32808	

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